



ALUSIONS LIMITED WARRANTY

www.alusions.com



25 YEAR WARRANTY



Easier to work with due to light weight



Virtually no thermal expansion



High level of physical properties and strength to prevent cracking and damage



Can be used as structural components, as complying with the applicable building codes and the Installation Guide by Alusions.

ALUSIONS LIMITED WARRANTY

THIS LIMITED WARRANTY ("THE LIMITED WARRANTY") IS MADE AND GIVEN BY NEWTECHWOOD CORPORATION. NEWTECHWOOD CORPORATION CONDUCTS BUSINESS AND MANUFACTURES UNDER THE ASSUMED BUSINESS NAME OF ALUSIONS. ALL REFERENCES IN THIS LIMITED WARRANTY TO "NEWTECHWOOD" ARE REFERENCES TO NEWTECHWOOD CORPORATION. ALL REFERENCES TO "NEWTECHWOOD ALUSIONS" OR "ALUSIONS" ARE TO NEWTECHWOOD ALUSIONS PRODUCT.

THIS LIMITED WARRANTY APPLIES TO PRODUCT PURCHASED FROM AN AUTHORIZED DISTRIBUTOR OF ALUSIONS, AND SHALL NOT APPLY TO PRODUCT INSTALLED IN REGIONS OR COUNTRIES WHERE NO AUTHORIZED DISTRIBUTOR IS LOCATED AND/OR SUCH PRODUCT IS SOLD "AS IS" AND WITHOUT WARRANTY OF ANY KIND, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

THE LIMITED WARRANTY SETS FORTH THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY NEWTECHWOOD TO ANY CUSTOMER OR USER OF ITS PRODUCT, UNLESS OTHER WARRANTIES ARE PROVIDED BY NEWTECHWOOD FOR ANY SPECIFIC PRODUCT. PLEASE READ THIS WARRANTY CAREFULLY BEFORE PURCHASING, USING OR INSTALLING YOUR ALUSIONS PRODUCT. THE LIMITED WARRANTY PROVIDED BY NEWTECHWOOD CONSTITUTES AN ESSENTIAL BASIS OF THE BARGAIN BETWEEN THE PARTIES FOR THE PURCHASE OF THE ALUSIONS PRODUCT. THE LIMITED WARRANTY SETS FORTH THE ENTIRE WARRANTY AND RESPONSIBILITY OF NEWTECHWOOD. THE PURCHASE AND/OR USE OF ANY ALUSIONS PRODUCT CONSTITUTES ACCEPTANCE BY THE PURCHASER AND/OR USER OF AND AGREEMENT TO THESE TERMS.

THIS LIMITED WARRANTY, IN SECTION 4, SETS FORTH A BINDING ARBITRATION CLAUSE. THE CLAUSE WILL GOVERN HOW THE PURCHASER AND/OR USER MUST PROCEED IN RESOLVING ANY WARRANTY DISPUTE WITH NEWTECHWOOD.

SECTION 1. THE LIMITED WARRANTY

1.1 This section and the following ones set forth the details of the limited warranty.

1.2 The limited warranty for capped aluminum product with the Alusions brand ("the Alusions product") applies to the original purchaser ("Purchaser" or "you") as specified in Clauses 1.2-1.3, for the specified Warranty Period. For purposes of the Limited Warranty, "original purchaser" refers to the individual who was the owner of the real property on which the Alusions product were installed.

1.3 We offer a limited warranty of twenty-five (25) years to the original purchaser of the Alusions product. For a term of twenty-five (25) years starting from the date of the original purchase, and under normal use and service conditions, the Alusions product will be free from material defects in workmanship and materials, subject to the following conditions:

- Normal Use and Service Conditions: The Alusions product must be used and maintained under normal conditions.
- Proper Installation: The installation must strictly comply with the applicable building codes and follow the written instructions provided by Alusions.
- Use of Authorized Fasteners: Only fasteners that are supplied by Alusions and are specifically matched with the Alusions product shall be used.

Under these conditions, the Alusions aluminum core will not buckle, corrode, or crack, ensuring long-term structural stability. The surface layer of the Alusions product will remain intact, with no cracks, splinters, delamination, rot, or structural damage due to fungal decay.

1.4 We offer a limited warranty of twenty (20) years to the original purchaser of the Alusions Fasteners. For a term of twenty (20) years starting from the date of the original purchase, and under normal use and service conditions, the Alusions Fasteners will be free from material defects in workmanship and materials, subject to the following conditions:

- Normal Use and Service Conditions: The Alusions Fasteners must be used and maintained under normal conditions.
- Proper Installation: The installation must strictly comply with the applicable building codes follow the written instructions provided by Alusions.

1.5 Alusions' written instructions are available from your Alusions dealer or your contractor or from NewTechWood at www.alusions.com or by writing to NewTechWood at the address noted in Section 2.2 below.

1.6 In the event of a failure of the above-described Alusions product within the applicable Warranty Period as warranted above, when properly installed, used, and maintained in the manner required by this Section 1, NewTechWood will replace the nonconforming item in the manner set forth in Section 3 below.

1.7 The limited warranty set forth herein is the only warranty (whether written or oral, express or implied) NewTechWood makes for the above-described Alusions product. The Limited Warranty is subject to all terms and conditions stated herein and no one (including but not limited to an Alusions dealer, installer, reseller, agent or employee) is authorized to modify, expand, or add to this limited warranty. NewTechWood makes no other representation, guarantee, or warranty regarding any Alusions product. No one is authorized to make any representation, guarantee, or warranty on NewTechWood behalf, and NewTechWood shall not be bound by or liable for any representation, guarantee, warranty, or condition with regard to any Alusions product other than as expressly stated in this Limited Warranty. THIS LIMITED WARRANTY COMPRISES NEWTECHWOOD SOLE AND ENTIRE WARRANTY AND OBLIGATION IN CONNECTION WITH ALUSIONS PRODUCT. NEWTECHWOOD DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, QUALITY, CONDITION, SUITABILITY, OR PERFORMANCE. ALL IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, THAT ARE NOT EFFECTIVELY DISCLAIMED ARE LIMITED TO THE APPLICABLE STATUTE OF LIMITATIONS, BUT IN NO EVENT WILL EXTEND BEYOND THE APPLICABLE WARRANTY PERIOD. NEWTECHWOOD EXCLUDES AND WILL NOT PAY FOR ANY INCIDENTAL AND/OR CONSEQUENTIAL DAMAGES. UNDER NO CIRCUMSTANCES SHALL NEWTECHWOOD BE LIABLE FOR ANY DAMAGES (OF ANY NATURE OR DESCRIPTION WHATSOEVER) WHICH EXCEED THE ACTUAL PURCHASE PRICE OF THE DEFECTIVE PRODUCT AS ADJUSTED ON THE BASIS OF THE PRORATED WARRANTY SCHEDULE PROVIDED HEREIN.

SECTION 2. CLAIM PROCEDURE

2.1 In order to proceed with a warranty claim against NewTechWood, Purchaser must send to NewTechWood a copy of this warranty document, a copy of original proof of purchase, and photos or other supporting evidence of the defective or nonconforming Alusions product. All warranty claims should be forwarded to the address noted in Section 2.2 below. Purchaser's original proof of purchase must be from an authorized Alusions product dealer. The proof of purchase also shows (1) the date of the original purchase and (2) that sufficient Alusions product have been purchased to cover the number of linear feet or meters claimed to be damaged. All warranty claims must be received by NewTechWood within the applicable Warranty Period and in no event later than thirty (30) days after discovery of a possible nonconformity or other failure of the Alusions product.

2.2 All warranty claims should be sent as follows:

NEWTECHWOOD CORPORATION

Claims Department

Wutang Section, 12 Tuo, Daling, Huidong, Huizhou, Guangdong, China 516321

Email: inquiry@alusions.com

2.3 Upon discovering a possible defect in any Alusions product, Purchaser shall, at Purchaser's sole expense, make temporary repairs or cordon off the area in order to fully protect all property and persons that could be affected. Upon the written request of NewTechWood, Purchaser must allow a NewTechWood representative to enter upon Purchaser's property to inspect the alleged nonconforming product. Purchaser is not authorized to make any permanent repairs or remove any of the Alusions product prior to NewTechWood having completed its claim investigation, and should Purchaser violate these requirements, such violations shall serve to invalidate and terminate the Limited Warranty provided by NewTechWood. No Alusions product shall be returned to NewTechWood unless directed and authorized by NewTechWood in writing to do so. Any removal or disposal of defective Alusions product shall be at Purchaser's sole expense.

SECTION 3. GENERAL CONDITIONS EXCLUSIONS AND LIMITATIONS

3.1 Purchaser's sole remedy, and NewTechWood's sole liability to Purchaser, for (i) any claim whatsoever relating to the Alusions product, (ii) any claims arising out of the marketing, purchase, installation, use, storage, possession or maintenance of Alusions product (whether such claim arises in contract, warranty, tort, gross negligence, negligence, strict liability, statutes or regulations, or otherwise) or (iii) any claims that the Alusions product failed to perform as warranted above, is and shall be limited to Alusions' replacement of the defective Alusions product. NewTechWood shall not be responsible for the costs associated with the installation of the replacement Alusions product or the disposal of the defective Alusions product, except where installation and transportation fees were included in the original purchase price.

3.2 NewTechWood's obligation to provide replacement product shall only be in an amount equal to the volume (linear feet) of defective material as listed on the Prorated Limited Warranty Schedule contained herein or the number of defective Alusions Fasteners. NewTechWood's replacement obligation allows NewTechWood to provide product as close in colour, design, and quality to the original installation as reasonably possible, at NewTechWood's discretion and determination. Purchaser acknowledges that NewTechWood does not guarantee an exact match as colours and designs may change. Purchaser agrees to the use of such fasteners as adequate for reinstallation of the furnished board, irrespective of existing method. In NewTechWood's sole and absolute discretion, NewTechWood may, at its option, elect to refund the percentage of the original purchase price listed under Recovery on the Prorated Limited Warranty Schedule in lieu of replacing the defective product.

PRORATED LIMITED WARRANTY SCHEDULE

Recovery	25-Year Year Of Claim	20-Year Year Of Claim
100%	0-10 years	0-10 years
80%	11-13 years	11-12 years
60%	14-16 years	13-14 years
40%	17-19 years	15-16 years
20%	20-22 years	17-18 years
10%	23-25 years	19-20 years

3.3 Under no circumstances whatsoever shall NewTechWood be liable for any direct, indirect, incidental, special, consequential, punitive, exemplary, statutory, special, or other damages based upon the Alusions product or resulting, directly or indirectly, from any defect in the Alusions product, including, but not limited to damage to, diminution in value of and/or loss of use or enjoyment of, any property or part thereof, whether based on contract, tort, strict liability, statute, regulation or otherwise, even if NewTechWood is expressly advised about the possibility of such damages.

3.4 The Limited Warranty does not cover and NewTechWood shall not be liable for any of Purchaser's installation, removal, or reinstallation costs.

3.5 NewTechWood does not warrant against and is not responsible for, and no express or implied warranty shall be deemed to cover, any condition attributable to, in whole or in part, to: (i) improper installation of Alusions product, (ii) failure to abide by Alusions' written instructions, (iii) failure to comply with any and all applicable laws or building codes, including but not limited to improper structural support, fastening, ventilation or gapping, (iv) use of Alusions product beyond normal use or in an application not recommended or permitted by Alusions' written instructions and applicable laws and building codes, (v) movement, distortion, collapse or settling of the ground or the supporting structure upon which Alusions product are installed, (vi) defects in or failure arising from decking structure resulting from water caused by improper installation, workmanship, maintenance or repair, (vii) any Act of God (including, but not limited to, flooding, hurricane, tornado, wind, earthquake, lightning, hail, and the like), (viii) discolouration, fading, spotting or staining from or caused, in whole or in part, by mold, mildew, other fungal growth, organic materials, metallic oxides or particles (including but not limited to rust or corrosion of any fasteners), dirt, other atmospheric or environmental pollutants, foreign substances such as grease or oil, chemicals (including but not limited to those found in cleaners), or normal weathering (defined as natural efflorescence, exposure to sunlight, weather and atmospheric conditions which causes any coloured surface to gradually fade, flake, chalk, or accumulate dirt or stains), (ix) damage resulting from casualty, fire or exposure to heat sources such as cooking devices or retro-reflective surfaces, (x) the application of paints, stains, surface treatments or other chemical substances including but not limited to cleaners or pesticides, (xi) fading, flaking or other deterioration of any paints, stains or other coatings placed on the Alusions product, (xii) climate change, environmental conditions, static electricity or any cause beyond the control of NewTechWood, (xiii) variations or changes in colour of Alusions product, (xiv) improper handling, maintenance, storage, abuse or neglect of Alusions product by Purchaser or any other party, (xv) ordinary wear and tear, (xvi) impact from objects, or (xvii) any fasteners not supplied or approved by NewTechWood.

3.6 No warranty is given with respect to any fasteners other than NewTechWood Fasteners. Other fasteners, whether approved fasteners or otherwise, are subject to only the warranties provided by the manufacturer of the fastener and Purchaser's sole warranty and remedy is with that manufacturer.

3.7 Purchaser and/or Purchaser's contractor or representative are solely responsible for determining the suitability of any Alusions product for Purchaser's property and for the installation and use of any Alusions product. Purchaser and/or Purchaser's contractor or representative shall be solely responsible for determining whether the Alusions product meet the requirements of any applicable building or safety code or similar regulation relating to Purchaser's property. Purchaser acknowledges that Alusions does not provide architectural or engineering services. NewTechWood makes no express or implied warranty or representation as to the suitability of the Alusions product for, or actual performance, capabilities, or operation of the Alusions product at, Purchaser's property or under the conditions of Purchaser's use.

3.8 All warranties provided by NewTechWood, whether express or implied and including the Limited Warranty, are void if any one or more of the following applies or occurs: (i) the Alusions product are not installed, maintained and/or used strictly in accordance with Alusions' written instructions, (ii) the Alusions product are not installed in accordance with all applicable laws, codes and regulations, (iii) the intentional or unintentional misuse of the Alusions product, whether

foreseeable or unforeseeable, (iv) the failure of Purchaser to properly and/or timely maintain or repair the Alusions product, (v) the failure by Purchaser to provide timely notice to NewTechWood of any failure or defect of the Alusions product, or (vi) use of fasteners other than NewTechWood branded fasteners or approved hidden fasteners listed on www.alusions.com to the extent that the Alusions product failure resulted from the use of non-approved fasteners.

SECTION 4. BINDING ARBITRATION

4.1 This section applies to any dispute between Purchaser and NewTechWood relating to your Alusions product which are not resolved as part of the warranty claim process. Purchaser may not proceed with any dispute resolution alternatives until NewTechWood and Purchaser fail to resolve Purchaser's claims during the warranty investigation process. "Dispute" will be given the broadest possible meaning allowable under the law.

4.2 In the event of an unresolved warranty claim, Purchaser must provide written Notice of Dispute to NewTechWood. Such written notice must (i) include a written statement of the facts, (ii) provide the name, address, and contact information of the party giving it, and (iii) the relief requested. You must send any Notice of Dispute by registered mail to NEWTECHWOOD CORPORATION, Claims Department, Wutang Section, 12 Tuo, Daling, Huidong, Huizhou, Guangdong, China, Zip Code: 516321, Email: inquiry@alusions.com. Purchaser and NewTechWood agree to attempt resolution of such dispute through informal negotiations within sixty (60) days from the date the Notice of Dispute is received. After sixty (60) days, either party is authorized to commence arbitration.

4.3 Any dispute arising out of or in connection with this Limited Warranty shall be submitted by either party to the Shenzhen Court of International Arbitration ("SCIA", <https://www.scia.com.cn/>) for arbitration in accordance with its currently effective arbitration rules. The place of arbitration shall be Shenzhen City, China, and the expedited procedure shall apply to the arbitration. The arbitration award shall be final and binding upon both parties.

SECTION 5. CHOICE OF LAW

5.1 The laws of the People's Republic of China shall exclusively govern the interpretation of the Limited Warranty, regardless of conflict of law principles.

Please register your warranty at reg.alusions.com. Alusions strongly suggests our customers register your warranty for quicker technical support and warranty service. Alusions product registration is voluntary. Failure to register will not diminish your limited warranty rights.